



Stay Connected

It is important to stay in touch with loved ones, especially during periods of State lockdowns. There are many options available, so choose the ones that work best for you.

✧ Message a Resident

You can write a message and attach photos using the 'Message a Resident' feature on our website. We create a lovely letter with these and deliver them to your family to read and enjoy. Visit mckenzieacg.com/message to get started.

✧ Email

Email us directly with your message and photos to families@mckenzieacg.com. Remember to tell us the name of your family member and which McKenzie residence is their home.

✧ Skype Video Calls

Tablets and iPads are available at every residence so that you can communicate via a Skype video call. Available times vary, so call the residence to find out the availability.

✧ Deliver a Care Package

If you live close by you can drop off letters, photos, gifts and flowers. Please use good hand hygiene when preparing and delivering packages. We kindly ask that you follow the McKenzie delivery directive. (Monday to Friday, 9am to 5pm only).

✧ Send a Letter

If using technology is not your thing, then send your family member a letter and some photos and we will make sure it is delivered to them. Addresses for all residences can be found on our website at mckenzieacg.com.

✧ Facebook and Instagram

We regularly post wonderful photos and videos of residents doing activities on our Facebook and Instagram pages. Simply search for *McKenzie Aged Care* on Facebook and Instagram, and follow us to see regular updates.